

Integration and Support Services

Make the Shift, Accelerate Your Business

The IMAGINE team provides integration and support services, second to none. The IMAGINE team understands your business from both the clinical and the administrative side, delivering a consistent quality of service. You will be confident in our reliable customer support specialists trained in the high standards of IMAGINE products. No other medical software provider offers more integration and support services, going the extra mile, every time.

Understanding Client Needs

We accurately identify and understand your needs. This knowledge enables us to properly plan your integration, deliver superior results, and accelerate your business.

Providing Service Excellence

All IMAGINE team members are product trained and certified and understand the medical billing industry. Our team is focused, responsive and committed to meeting your individual needs and satisfaction.

Working Towards One Common Goal

Our team is dedicated to you throughout the entire implementation and support process. We have a project management team assigned to you, focused on our common goal of peak performance!

We Are Your IMAGINE Team!

Integration Services Overview

- Enterprise Wide to Single Source Integration
- Legacy System Experience
- HIPAA Compliant EDI Transaction Experience
- Payer Integration Experience (Commercial and Government)
- Over 200+ Different System Integrations (RIS, PACS, HIS, Payers, 3rd Party Vendors, Other Systems)
- HL-7 Compliance



Support Services

- Easy Access to Web Based Helpdesk
- Corporate Office Based Call Center
- Product Certified Staff
- Real Time Status Feedback
- Client Specific Knowledge Base
- Active Updates
- Project Management
- On Demand On-Site Support/Training

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